

MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE

No. RIC/PG/ 2095 / 25

Dated: 22/01/2025



A grievance meeting for supplementary tender of purchase of Plant & Machinery for the financial year 2024-25 was held on 17.01.2025 at 09:00 am in the office of the DMS (Purchase) RIC, Rawalpindi which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached herewith.

Grievances of following firms were presented before the committee.

1. **M/s Friends Associates**
2. **M/s BiSons Tech**

The representatives of above mentioned firms were called one by one & heard in person by the grievance committee. The proceedings of the grievance committee are recorded as under.

1. **M/s Friends Associates**

The Grievance Committee thoroughly reviewed the appeal submitted by M/s Friends Associates. It was determined that the firm was deemed non-responsive due to the following reasons:

1. Non-submission of documents against Sr// 1, 5, and 6 of Part-I (knock down criteria).
2. Non-compliance with clauses No. 3 and 5 of Part-II.
3. Rejection of all quoted items due to non-conformance with specifications and poor quality.

The Chairman, apprised by the End User, noted that most of the quoted items were rejected for being of substandard quality and not meeting the required specifications. During the review, the representative of M/s Friends Associates requested an opportunity to resubmit fresh samples for evaluation.

The members of the Grievance Committee clarified that re-evaluation of all samples at this stage was not possible.

DECISION

In light of the above, the grievance filed by M/s Friends Associates is hereby dismissed, and the decision of the Technical Evaluation Committee (TEC) remains unchanged.

2. **M/s BiSons Tech**

The appeal submitted by M/s BiSons Tech was thoroughly discussed with the members of the Technical Evaluation Committee (TEC), and the TEC's evaluation record was reviewed. It was found that M/s BiSons Tech was deemed non-responsive due to failure to meet all evaluation parameters outlined in Part-II.

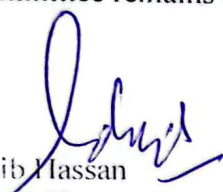
The End User informed the Grievance Committee members that both items quoted at serial numbers 1 and 2 were rejected for not meeting the required specifications. Additionally, the

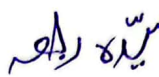
following documents were not provided for the item quoted at serial number 1, as required under Part-III:

1. Country of Manufacturer not mentioned.
2. Country of Origin of Product / Model Number not specified.
3. Non-compliance with defined quality standards.


DECISION:-


The appeal of M/s BiSons Tech was reviewed in consultation with the Technical Evaluation Committee. It was observed that the TEC adhered to all evaluation procedures in accordance with PPRA Rules 2014 (amended). Therefore, the previous decision of the Technical Evaluation Committee remains upheld.


Mr. Sohail Hassan
Account Officer
(Member)


Dr. Syed Rabia Mehmood
Asst Prof. of Cardiac Surgery
(Member)

Dr. Atif Nazir
Asst Prof. of Cardiology
(Member)


Dr. Muhammad Rizwan
AMS (Admin)
(Member)


Dr. Javed Iqbal
Professor of Cardiac Surgery
(Chairman)